

From: Scanlon Associates <support@drugpak.com>

Subject: News from the DrugPak Software Suite

Reply: support@drugpak.com



DrugPak Software Suite Newsletter

Premier Drug and Alcohol Testing Software

August 2007

Current Articles

[Using Version 6:
More Updates Releasing in
August](#)

[Are Your Randoms Truly
Random?](#)

[Scanlon Associates will be
closed for Labor Day](#)

[July Webinars](#)

[Think About It](#)

We're Here to Help You!

We appreciate that you have chosen DrugPak to manage your substance abuse testing data. This newsletter is an opportunity for us to pass on news, helpful hints, and suggestions. If you ever have any questions or problems, don't hesitate to contact us.

Version 6: More CDs being shipped in July and August



Scanlon Associates has been mailing updates CD's to DrugPak users since early this Summer. Initial feed-back is very enthusiastic. In the coming months more update CD's will be sent out, with the hope that every DrugPak user will have it before November of this year. Scanlon Associates has been working very hard on this new version for a long time and we think you will be pleased with what you are going to get in DrugPak Version 6.

As the new version is being released, Scanlon Associates wants to extend our thanks and gratitude to the DrugPak users who have taken part in the Version 6 BETA test program. The BETA testing process has taught the support staff many things and refined DrugPak Version 6 into a robust, feature-filled system for management of substance abuse testing programs. The BETA testers told us what needed to be added, moved, changed and simplified and Scanlon Associates programmers have worked long and hard to design a solution to fit everyone's needs.

We have tried to take the experiences of designing, testing and working with version 6 and translate that knowledge into useful information that will help you and your organization take advantage of the new features and tools

Quick Links

Be sure to regularly check for DrugPak updates at www.drugpak.com/update and remember to read the release notes to learn more about the changes.

The following modules have recently been updated:

[DrugPak Main Module
\(7/03/2007\)](#)

[Document Manager
\(7/03/2007\)](#)

[MRO Management
\(7/03/2007\)](#)

[DrugPak.com
Contact Us](#)

DrugPak Classroom Training October 2007

Scanlon Associates is pleased to announce the

next DrugPak Classroom Training session. This three day training class will be held on October 17, 18, and 19, 2007 at Scanlon Associates' offices in State College, Pennsylvania.

The DrugPak Training Class is a comprehensive course that includes instruction on the entire DrugPak Software Suite. **This classroom session will focus on DrugPak version 6.** Receive instruction on topics including:

Main Module

- Basic DrugPak concepts
- Daily data entry best practices
- Working with filters
- Setting up and running random selections
- Basic and advanced reporting
- Using preferences and options

MRO Management

- How is data transferred into DrugPak
- Resolve common translation exceptions
- Using preferences to control automation
- Custom exceptions *NEW*

Document Manager

- Organizing documents
- Best practices for scanning and linking
- Documents via MRO Management, Main Module and DP Live

in DrugPak. The "[What's New in DrugPak Version 6.0?](#)" [document](#) is available to get you started. The [NEW DrugPak Help document](#) is a crucial resource for authoritative DrugPak information including definitions of features as well as "best practices" information. The main Help document includes information about DrugPak, DP Informer, DP Live, and DP Billing. Additional documents are available for [MRO Management](#) and [Document Manager](#). Several [DrugPak Version 6 training videos](#) are now available, illustrating various concepts and procedures in DrugPak. Several new DrugPak Webinars are being offered to help users understand some of the more powerful changes in the new version in various modules and topics. The DrugPak Classroom Training session (see left panel) scheduled for October of 2007 will focus on the new version.

We hope that our efforts will help make your update to DrugPak Version 6 easy and effective, but the best way to ensure that your organization benefits from the new features and tools is for you to learn about what the new version can do for you. Several important considerations regarding the upgrade were listed in an article in the [March '07 DrugPak Newsletter](#).

When you receive your update CD, feel free to contact DrugPak support if you have questions, but generally, you should be able to install the updates without any need for the expertise of a computer technician. Please review the documentation that is enclosed with the CD and always make a backup of your DrugPak (DP50 folder) before performing an update. After installing the CD update you can also visit the update web page for the very latest revision (via the Help menu in DrugPak, Program Updates).

Are Your Randoms Truly Random? is now available for download!

Stan Scanlon and David Goncalves made a presentation to this year's DATIA conference entitled, *Are Your Randoms Truly Random?* This hour long session highlighted the rationale for random drug and alcohol testing programs, along with the concepts needed to understand mathematical randomness. It has now been distilled into a shorter fast-paced PowerPoint show including a full narration by Stan and David.

Statistical probabilities is a desert-dry subject, but this lively presentation is far from boring. In plain English and with easy-to-understand examples, they show what kind of results to expect from a random selection system and why. They also offer examples (from our tech support

DP Billing

- Setting up and using billing profiles
- Advanced price setup
- Billing rules
- Calculating and processing invoices

DP Informer

- Automate email and fax reporting
- Customize fax email cover messages
- Understanding hardware setup
- Facts-on-Demand options

DP Live

- Visitor rights and restrictions
- User features in DP Live
- Skin options and settings

Service Manager *NEW*

- Daily data entry best practices
- Basic and advanced reporting

Registration is on a first-come first-served basis. Class size is limited so that we can provide every student with individual attention. Click on the link below to learn more and then call (800)321-7826 x202 to register.

[Visit the DrugPak Training web page at DrugPak.com](#)

phone : 800-321-7826
fax : 814-237-4193
support@drugpak.com

archives) showing how to structure your random programs to achieve the results you want --and the avoid problems and aggravation you don't want. Anyone who has ever managed a random program or handled a question or complaint about random selections will benefit from watching *Are Your Randoms Truly Random?*

Best of all, this presentation is available FREE just by downloading from our website at www.drugpak.com/randoms. Even if you don't have PowerPoint, you can watch this presentation on your computer with the FREE MS PowerPoint 2003 Viewer that is also available on our website. (A high speed Internet connection will offer the fastest download and a computer with working speakers is required to listen to the soundtrack.)

If you have any questions regarding the download, contact our Tech Support Help Desk.

Scanlon Associates will be closed for Labor Day

The Offices of Scanlon Associates will be closed on Monday, September 3th in observance of the U.S. Labor Day holiday. We will re-open as usual at 8:30 AM EDT on Tuesday September 4.

August Webinars**Introduction to Version 6 - Main Module**

2 sessions!

DrugPak version 6 is now at over half our customers. Learn about the core changes to the Main Module of DrugPak in version 6, steps for upgrading, and ways you can plan to take advantage of new features. *This webinar is a great introduction for anyone who uses the DrugPak Main Module. It also contains essential information for any customer who has more than one DrugPak module.*

Introduction to Version 6 - 90 minutes - \$69
Thursday, August 9th 11:00 AM Eastern Time*
Friday, August 24th 1:00 PM Eastern Time*

DOT MIS Form

Learn how to best prepare and generate the DOT MIS Form directly from DrugPak. Understand how participant records, random selections, and result records combine to produce the MIS report. This helps ensure accurate numbers and printing. Grouping options can get your reports generated quickly. *Now is the easiest time to get ready for the MIS reporting season. By entering your*



actual test data correctly, you can avoid a lot of headaches at year end.

DOT MIS Form - 60 minutes - \$59

Tuesday, August 14th 1:00 PM Eastern Time*

Introduction to Version 6 - DP Billing

Flexible, versatile & powerful ... If you loved DP Billing in version 5 then you will be crazy about the new features in version 6. If you were frustrated by limitations in version 5 then you might find that DP Billing in version 6 has the features you need to create invoices exactly the way you need them. This class will address the new price structure, using the new interface, and billing rules. *The changes to DP Billing in Version 6 are quite extensive. This webinar is highly recommended for anyone who will use or configure DP Billing in the new Version 6.*

Intro. to Version 6 - DP Billing - 90 minutes - \$69

Friday, August 17th 2:00 PM Eastern Time *

Support Plan members receive an automatic \$10 discount on all webinars!

Contact Scanlon Associates today to make your advance reservations. Call (800) 321-7826 x202.

Attendees are welcome to have one computer connected to the on-line portion and one phone connection to the conference call, but have as many people view and listen in your office as you wish. Advance payment is necessary to reserve your place and includes the cost of the web connection and the toll-free conference call.

***Please note: all times for webinars are Eastern.**
Adjust for your location accordingly and please be prompt!

There is a limited number of "seats" available for each webinar. Please be considerate of others who may wish to attend. In the event you cannot attend a webinar for which you have registered, kindly give at least one day notice that you will not attend. We will be unable to give refunds or reschedule webinars unless we receive your cancellation at least one day before the scheduled webinar start time.

Think About It

"The wisest men follow their own direction."

--Euripides (484 BC - 406 BC)
Greek tragic dramatist

[Forward email](#)

✉ **SafeUnsubscribe®**

This email was sent to melissa@scanlonassociates.com, by support@drugpak.com
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Email Marketing by



DrugPak Software Suite | Scanlon Associates | 123 Hoy St. | State College | PA | 16801