

**From:** Scanlon Associates <support@drugpak.com>

**Subject:** News from the DrugPak Software Suite

**Reply:** support@drugpak.com



## DrugPak Software Suite Newsletter

Premier Drug and Alcohol Testing Software

May 2007

### Current Articles

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### Quick Links

Be sure to regularly check for DrugPak updates at [www.drugpak.com/update](http://www.drugpak.com/update) and remember to read the release notes to learn more about the changes.

The following modules have recently been updated:

[DrugPak Main Module](#)

[\(3/22/2007\)](#)

[Document Manager](#)

[\(02/07/20\)](#)

[DrugPak.com](#)

[Contact Us](#)

### Save Time Using DP Informer

The DP Informer module saves you time, and in your office, everyone's time is worth money! All the time that is spent sending result reports through the fax machine

### We're Here to Help You!

We appreciate that you have chosen DrugPak to manage your substance abuse testing data. This newsletter is an opportunity for us to pass on news, helpful hints, and suggestions. If you ever have any questions or problems, don't hesitate to contact us.

### Getting Ready for Version 6: 1st Round of Release



You might have heard that there is a new version of DrugPak in the works.

By early June, barring any unforeseen circumstances, Scanlon Associates will be rolling out DrugPak version 6 to DrugPak users that only have the Main Module.

The first release of DrugPak version 6 is being limited so as to ensure sufficient help-desk coverage for upgrading users as well as provide more programming and testing time for the other modules of DrugPak. More roll-outs are planned for mid-summer and late-summer for more involved installations. Scanlon Associates expects to have DrugPak version 6 available for all DrugPak users by fall of this year.

Main module users can look forward to a more user-friendly interface and a variety of useful new features including:

- Multiple contacts for companies, home bases, collection sites and more.
- Report default options and saved custom settings.
- Customizable test status, sample type and test class.
- Enhanced random selection features.

can be automated by using DP Informer.

**With DP Informer:**

- Automatically **FAX & EMAIL** results.
  - Use filters to limit results by test type, status, or *any parameter you choose!*
  - Send results to the client, an alternate contact, and/or a homebase.
  - Notify DP Live users that new results are available.
- Send **bulk messages** (email & fax) using DP Informer's Broadcast Manager.

DP Informer is a tireless worker, always ready to send your results. You define how your client receives their results. DP Informer sends faxes and/or optionally secure emails. Formats can include a list or an individual result letter. It is even possible to send data files as e-mail attachments in a variety of popular file formats. You decide if you are going to transmit positives or only negatives. Transmissions can be set to go automatically, or can be held for your clients who do not have a secure fax.

DP Informer looks through the results in DrugPak and generates reports on any completed result not yet transmitted. It will send those results that have never been reported, reprint results that have been printed through DrugPak, and/or

BETA testing opportunities are still available for users with DrugPak add-on modules. If you are interested in testing the new software please [contact us](#).

Look for more news about DrugPak Version 6 in future newsletters.

## Securing Your DP Live Web Server

In the [December 2006 DrugPak Newsletter](#) (archive newsletters are available at [DrugPak.com](#)) the topic of on-line security was presented to help DP Live users secure their web sites. Since then several DrugPak users have requested assistance from Scanlon Associates in securing their web servers. In the interest of providing necessary assistance to DrugPak users with a service that is outside the scope of DrugPak support, Scanlon Associates has developed tools to help configure Microsoft IIS, the web server application most commonly used to host DP Live.

### Option 1: D-I-Y

If you have experience with configuring IIS then setting up DP Live is rather straight forward. There are several details of the configuration that have been compiled into a how-to document that has been written by the DrugPak Support team. Between some basic knowledge of IIS configuration and the information in this how-to document, DP Live can be up and running with ease. [Please contact the DrugPak Support Desk to request this document](#).

### Option 2: Full-Service

Recognizing that many DrugPak users have little or no technical expertise in the area of web server configuration, Scanlon Associates is prepared to provide the necessary assistance. Web server configuration is not covered by DrugPak support for DP Live, so to ensure access to necessary help Scanlon Associates will provide project management and advice for a fee of \$199. This fee does not include costs of security certificates, domain registration, internet service provider, hosting, web programming, or any related costs.

It is the primary intent of Scanlon Associates to ensure the easiest and most effective use of our products. We also strive to keep prices down for all of our users, and as such we need to charge separately for some special services. Please let us know whenever you run into problems or have questions where we might be able to assist.

[Contact DrugPak technical support via email](#)

## May Webinars

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retransmit results that have been selected. After the result has been sent, the DrugPak result record is marked with the date of the transmission and the transmission task ID number, providing an audit trail for results that have been sent.

To learn more about how DP Informer can save you time, deliver results faster, and improve your business image, call John Wasson, DrugPak Sales Manager at (800) 321-7826.

[Visit DrugPak.com to learn more](#)

phone : 800-321-7826  
fax : 814-237-4193  
[support@drugpak.com](mailto:support@drugpak.com)

### **Random Selection Webinar**

Learn how to use DrugPak's Random Selection Expert to quickly and easily perform random selections. In-depth coverage of random selection profiles, the random selection expert and random selection program statistical analysis.

**DrugPak Random Selection - 90 minutes - \$69**  
**Friday, May 18th 11:00 AM Eastern Time\***

### **Basic Filter Building**

In this short summary of Symbolic Logic 101, learn the basic concepts for building and using filters in a variety of situations. Filters can be used to handle the special situations for viewing and retrieving data in the unique ways your clients demand. After learning about filters, people have made comments like "The doors of DrugPak have really opened for me after I learned how to do this." The Basic Filters class is a prerequisite for additional advanced webinars that will be offered in the future (Using Custom Billing Features and Advanced Data Export). However, anyone can take it now and learn how to implement filters in DrugPak right away even if you don't intend to participate in the advanced webinars.

**Basic Filter Building - 90 minutes - \$69**  
**Thursday May 24th 11:00 AM Eastern Time\***

**Support Plan members receive an automatic \$10 discount on all webinars!**

**Contact Scanlon Associates today to make your advance reservations. Call (800) 321-7826 x202.**

Attendees are welcome to have one computer connected to the on-line portion and one phone connection to the conference call, but have as many people view and listen in your office as you wish. Advance payment is necessary to reserve your place and includes the cost of the web connection and the toll-free conference call.

**\*Please note: all times for webinars are Eastern.**  
Adjust for your location accordingly and please be prompt!

There is a limited number of "seats" available for each webinar. Please be considerate of others who may wish to attend. In the event you cannot attend a webinar for which you have registered, kindly give at least one day notice that you will not attend. We will be unable to give refunds or reschedule webinars unless we receive your cancellation at least one day before the scheduled webinar start time.

### **DOT "Best Practices" Document**

Recently we found a document on the [U.S. Department of Transportation web site](#) that addresses several common

questions that DrugPak users often pose to DrugPak technical support representatives. This "[Best Practices](#)" document should be helpful to new and experienced staff working in mandated substance abuse testing. While we are not DOT authorities and cannot provide clarification or explanation of DOT rules, we feel that it is important to provide any assistance we can in finding answers to your questions. Check out [the DOT Document and Publications page](#) for more useful information.

## Think About It

"Experience praises the most happy, the one who made the most people happy."  
--*Karl Marx*

### [Forward email](#)

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