



DrugPak Software Suite Newsletter

Premier Drug and Alcohol Testing Software

December 2006

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We're Here to Help You!

We appreciate that you have chosen DrugPak to manage your substance abuse testing data. This newsletter is an opportunity for us to pass on news, helpful hints, and suggestions. If you ever have any questions or problems, don't hesitate to contact us.

Be sure to regularly check for DrugPak module updates at [http:// www.drugpak.com/update](http://www.drugpak.com/update) and remember to read the release notes to learn more about the changes.

The following modules have recently been updated:

[DP Live \(10/24/2006\)](#)

[DrugPak Main Module \(9/27/2006\)](#)

[MRO Management \(9/27/2006\)](#)

Import Result Data with MRO Management

One of the most time-consuming aspects of substance abuse testing management is entering data. In many cases it is possible to electronically import result data rather than manually enter it into DrugPak! MRO Management serves as a result data import engine as well as a holding area for results that require review. Importing result data is one of the various tools DrugPak offers for making your result processing more efficient and effective.

- **DP Live Security**

If you offer web services to your clients through DP Live you are probably aware that your web server can be secured with 128-bit encryption--a very strong protection algorithm. Security has to be configured and there are different ways that you can provide secure DP Live service to your clients. To do this, it is important that you understand some basics of web security.

The security of a web site is established by the web server and not DP Live itself. Many DP Live users rely on the Falcon Web Server (supplied with DP Live) to serve their web site while others use Microsoft's IIS service. Each of these "Web Server" programs can provide web pages in both secure and non-secure modes. Using the address prefix "https" rather than "http" triggers the secure socket in the Internet connection. DP Live will automatically try to establish a secure connection in the case where a user attempts to make a non-secure connection.

A secure server must have a certificate that authenticates

The idea of MRO Management starts with your result data. Results that are reported from a laboratory can often be delivered in a data file as well as, or instead of by fax. Scanlon Associates has an extensive library of translation formats including all major laboratories, many national MRO practices, and various testing devices--over 40 in all. Custom translations can be created for new trading partners as well!

Once data has been delivered to your computer, MRO Management reads the information, arranges everything in the correct DrugPak data format, and validates the information. Customizable automation levels allow you to define warnings for missing and mis-matched information so that you can decide what results can automatically report through DrugPak and which results need to be held for review.

MRO Management provides an easy interface for reviewing problem and non-negative results including an in-depth MRO Result Worksheet and access to Document Manager images. Issues of concern for each result are clearly identified and final processing is not permitted until all problems have been addressed.

MRO Management represents the keystone of automation in DrugPak, dramatically reducing processing time per result as well as data entry mistakes. With the ability to import data from a variety of sources and detailed control over processing options, any

the server. A certificate has several elements including the contact information for the server administrator, a validity date range, and the address of the secure location. A certificate also has the property of being trusted or not.

A "trusted certificate" is a service from a "Trust Provider" that assures that the server in question has been validated by a trusted authority. Trusted certificates can be obtained for both Falcon Web Server and IIS (for a fee) from various sources. There are many trust providers and Scanlon Associates does not endorse any one, but we have found GoDaddy.com to be a very inexpensive and easy way to get a trusted SSL certificate.

It is not necessary to have a trusted certificate to serve a secure web site. Falcon Web Server provides a utility to create your own SSL Certificate that will enable a secure connection for your clients at no additional cost. The problem with a self-certified server is that your visitors will encounter a warning message indicating that the security of the web page is questionable because it does not have a trusted SSL certificate. Keep in mind that this message does not mean your web server is not secure, but rather that it is not trusted! The steps to create your own certificate can be found in your DrugPak files at DP50 \dplive\FWS\ssltools\readme.txt.

So why talk about this now? The introduction of the new Microsoft Internet Explorer Version 7 (currently being automatically downloaded using Windows Update) will make having up-to-date certificates more important. Secure web sites with un-trusted or inaccurate certificates when viewed through MS IE 6 (the older, current web browser) would display a pop-up message asking if they want to trust the site. When viewed through MS IE 7 (the newer web browser) the warning message appears to be much more ominous and might cause concern for visitors about the true security of your web site.

Another option to keep in mind is that you can instruct your DP Live visitors to trust your site. This can be done by visiting the web site one time, accepting the security certificate and then choosing to view that document. While viewing the document there is an option to install the certificate which will avoid future certificate warnings when that computer visits that same web site again.

When transmitting sensitive data through your web site, no one wants to get the feeling that there is anything less than the best security system protecting their data. With the new MS IE 7 about to explode onto the scene, security questions will become more commonplace. Now is the time to make a plan to resolve secure certificate issues before they become a PR problem for you. For more information and help on this issue, call our Help Desk.

DrugPak user who considers result data entry a significant burden can reduce time and increase accuracy by electronically importing result data. Consider reducing the weight of your burden through automation with MRO Management.

[Visit DrugPak.com](http://DrugPak.com) for more information about MRO Management

[Interested in DP Live Internet services? Click here.](#)

- **Scanlon Associates' December Holiday Schedule**

Good friends and customers like you make our business successful all year long. We wish to express our sincere gratitude for your confidence and support.

This year during the holiday season, so we can spend time with our families and loved ones, our offices will close mid-day on Friday December 22. We will also be closed on Monday December 25th. In observance of New Year's Day, we will close again on Monday January 1, 2007. Unless otherwise announced, we will maintain our normal hours all other days.

From all of us at Scanlon Associates who create and support the DrugPak Software Suite, please accept our warmest wishes that you and your families have a Happy Holiday Season!

- **December Webinars**

DOT MIS Form

Learn how to best prepare and generate the DOT MIS Form directly from DrugPak. Understand how participant records, random selections, and result

records combine to produce the MIS report. This helps ensure accurate numbers and printing. Grouping options can get your reports generated quickly. This is critically important now for accurately reporting client year-end results.

DOT MIS Form - 60 minutes - \$59

Tuesday Dec 12th 11:00 AM Eastern Time*



Random Selection Webinar Learn how to use DrugPak's Random Selection Expert to quickly and easily perform random selections. In-depth coverage of random selection profiles, the random selection expert and random selection program statistical analysis.

DrugPak Random Selection - 90 minutes - \$69

Thursday, Dec 14th 11 AM Eastern Time*

Support Plan members receive an automatic \$10 discount on all webinars!

Contact Scanlon Associates today to make your advance reservations. Call (800) 321-7826 x202.

Attendees are welcome to have one computer connected to the on-line portion and one phone connection to the conference call, but have as many people view and listen in your office as you wish. Advance payment is necessary to reserve your

place and includes the cost of the web connection and the toll-free conference call.

***Please note: all times for webinars are Eastern.**
Adjust for your location accordingly and please be prompt!

There is a limited number of "seats" available for each webinar. Please be considerate of others who may wish to attend. In the event you cannot attend a webinar for which you have registered, kindly give at least one day notice that you will not attend. We will be unable to give refunds or reschedule webinars unless we receive your cancellation at least one day before the scheduled webinar start time.

[Click here for the complete webinar schedule.](#)

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<http://www.drugpak.com>

(800) 321-7826

- **Think About It**

"Talent alone won't make you a success. Neither will being in the right place at the right time, unless you are ready. The most important question is: 'Are you ready?'"

--Johnny Carson

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